

Standardization of Technician Education

Want it? Need it?

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ASHP



Disclosure

Director of Accreditation Services



Standardized Technician Education

Want it



Standardized education

Need it



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The Quaid Foundation
Raising the Standard of Patient Medical Care

Our Mission

LATEST NEWS

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- 1 out of 19 Children Affected by Medical Mixups
- Stop the Medical Madness Medication Error at UCLA
- Never Events and Preventable Errors

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METRO Breaking News & More from THE PLAIN DEALER

'Emily's Law' would regulate pharmacy technicians

Posted by [Michael Sangiacomo](#) July 05, 2007 11:47AM

Categories: [Breaking News](#)

A law that would require Ohio pharmacy technicians to be trained, licensed and certified, as they are in 26 other states, could be in effect by the end of the year.

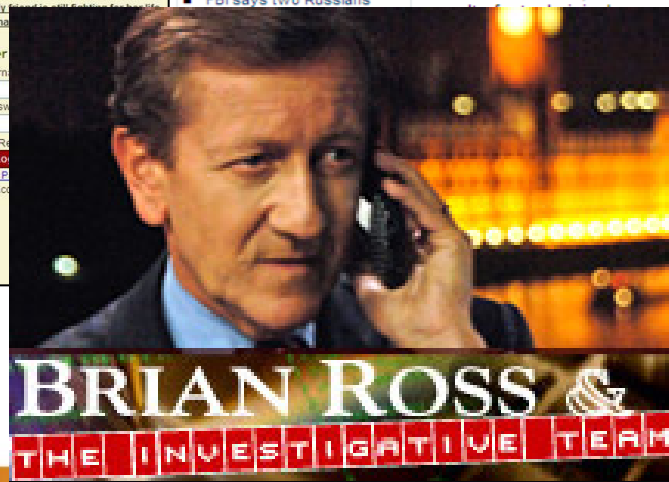
State Sen. Tim Grendell (R-Chester Township) today announced that he had introduced the bill, called "Emily's Law," after the 2-year-old child who died as a result of a medication error. He made the announcement on the steps of the old with Chris and Kelly Jerry.

The bill will be signed into law by the end of the year.

Pharmacy technicians be trained, tested and certified by the end of the year. It also calls for a ratio of one pharmacist for every 100 laboratories or pharmacies.

After being given a lethal dose of salt with her

20/20



Does the Public want it Need it



www.ptcb.org

FOR IMMEDIATE RELEASE:

December 5, 2007, 10:00AM ET

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Survey Shows Broad Support Among Americans For Pharmacy Technician Certification

*73% of Americans Believe Law Requires Certification for Pharmacy Techs,
91% Support Standards in Every State*

LAS VEGAS- A survey released today by the Pharmacy Technician Certification Board (PTCB) shows that Americans have strong misperceptions about the required qualifications of the people helping pharmacists prepare prescriptions in pharmacies. The poll results, released today at the American Society of Health-System Pharmacists' (ASHP) Midyear Clinical Meeting, show that the vast majority of Americans believe that all pharmacy technicians are required to be trained and certified, when in reality, these regulations vary from state to state.

Public mistakenly assumes that Pharmacy Technicians are trained and certified

A well-educated and trained pharmacy technician workforce; through standardized education & training is critical to our future to protect the public

- *JCPP Future Vision for Pharmacy Practice 2015*
- **CCP Developing framework for standardized education, training, & certification**
- **ASHP**
 - *Long Range Vision for the Pharmacy Workforce in Hospitals & Health-Systems*
 - *ASHP 2015 Initiative*
 - **ASHP Accreditation**



National Task Analysis

Standard Competencies Guidelines

Education & Training

Examination

Registration Licensure

Technician Model

PTCB task analysis

ASHP Model Curriculum

ASHP Accreditation

PTCB Certification Examination

Boards of Pharmacy

RPh Model

NABP task analysis

Cape Outcomes

ACPE Accreditation

NAPLEX & state examination

Boards of Pharmacy
Require completion of ACPE accredited program



How does necessary components?



meet the

- **Task Analysis - PTCB**
- **Competency Based training**
 - ❖ **Program Content (curriculum) 35 goals/competencies**
 - ❖ **Oversight – Advisory Committee**
 - ❖ **Guidelines – The Model Curriculum**
- **Education & Training**
 - ❖ **600 hours over 15 weeks**
 - ❖ **Didactic & Experiential**
 - ❖ **Qualified Instructors**
 - ❖ **Evaluation Review**
 - ❖ **Conditions for Graduation**
- **Accreditation – ongoing assessment**



MODEL CURRICULUM FOR PHARMACY TECHNICIAN TRAINING

2nd Edition

Developed Collaboratively by:

American Association of Pharmacy Technicians

American Pharmaceutical Association

American Society of Health-System Pharmacists

National Association of Chain Drug Stores

Pharmacy Technician Educators Council

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Available on the web site

<http://www.ashp.org/Import/ACCREDITATION/TechnicianAccreditation/StartingaTrainingProgram/ModelCurriculum.aspx>

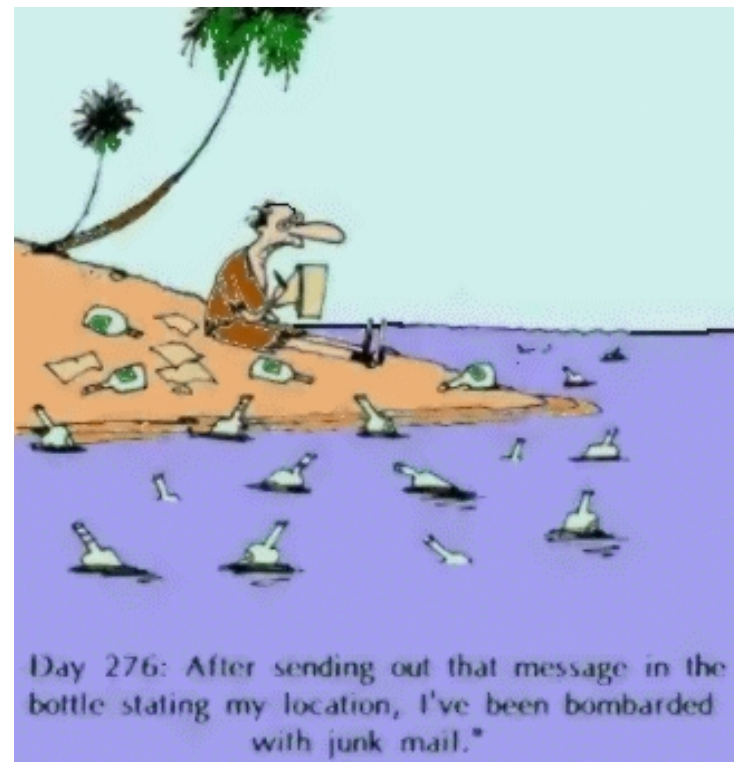
Based on 35 competencies from PTCB task analysis



MYTH #1- Accreditation is not needed to control the quality of education & training.

↑ **Certificate and degree mills**

Board approved programs



Rely on a reputable accrediting body



Accreditation



Protecting the Public Through Meeting National Standards

A quality process using experts to:

- Set acceptable standards by profession
- Measure compliance against standards
- Provide periodic ongoing assessment by peers
- Continue to update standards & assessment
- Ensure quality improvement continues



ASHP Accreditation:

Why important to Board of Pharmacy

- **Validation of training programs is an intensive process**
- **Reviewing documents is not enough to assure compliance**
- **Ongoing assessment**
- **Board Approved programs are not transferable from state to state; national accreditation is transferable**
- **Proven national accrediting body already has infrastructure, experience, and peers in place**
- **Current national accrediting body accredits programs regardless of setting**



Myth #2 All accreditation programs are equal.

- **Different types of accreditation- ensuring quality education**
 - **Institutional (regional or national)**
 - **Specialized, professional, or programmatic**
 - Specific to a specialized field of study - set by the profession
 - Curriculum review, assessment
 - Reviews for attaining competencies set by the standard
 - Peer Review process
- **Accreditation mills, to support degree mills...**



Rely on a reputable specialized, professional, programmatic accreditor

Specialized, Programmatic Accreditation

How to determine reputable accreditors?

Non- degree granting:

Degree granting:

ASPA

**Association of Specialized &
Professional Accreditors**

Pharmacy:



ED.gov

U. S. Department of Education
Promoting educational excellence for all Americans

*Guiding Principles for Accreditation of
Organizations, Sites or Programs in Pharmacy*

*Accrediting Technician training programs since 1982
members of ASPA & CCP*



Myth #3 ASHP accredited programs focus on hospital training.

Major area of Job Responsibilities – 15

Foundation Knowledge & Skills - 20



Very generic - applicable to all settings



Accreditation Oversight Body: *ASHP Commission on Credentialing*

- 18 pharmacists & 1 public member
- Includes pharmacy partners with dedicated representation:
 - Pharmacy Technician Training Program Educator
 - AACCP (academia)
 - APhA (community)
 - AMCP (managed care)
 - ACCP (clinical)
 - ASHP (hospital & health system)

AACP



APhA

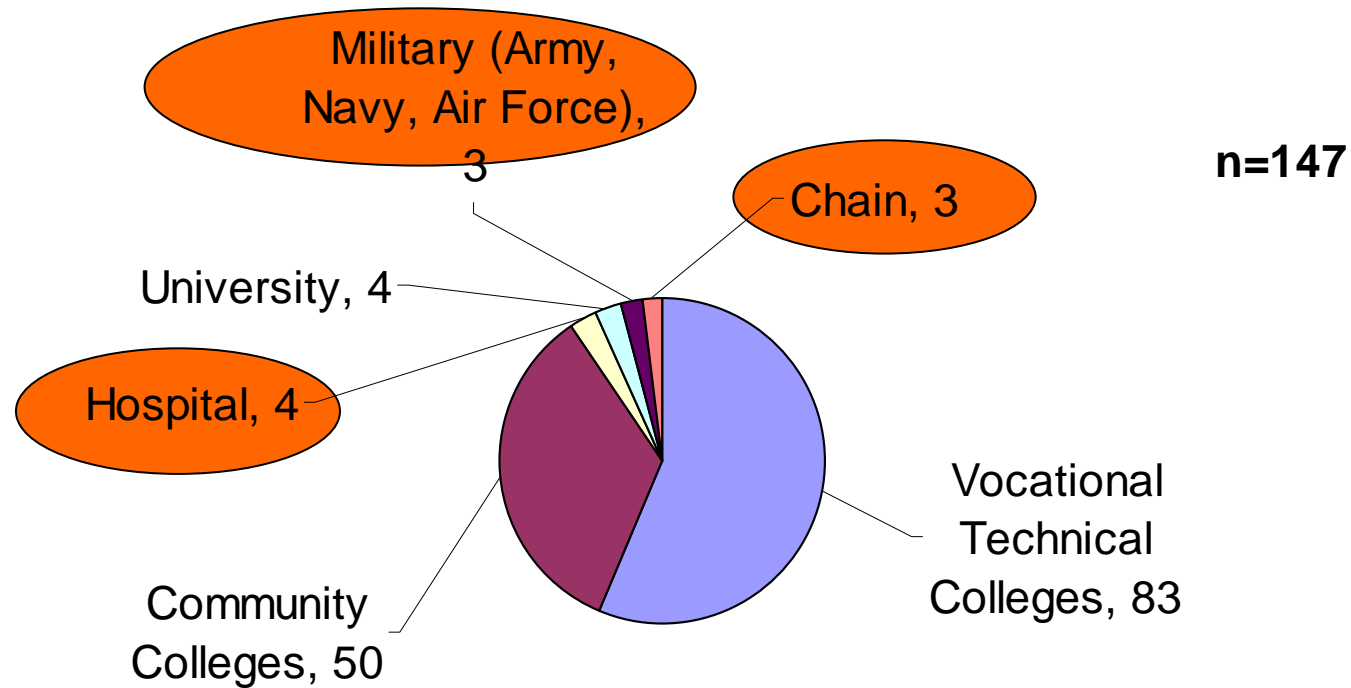
AMCP

accp
American
College of
Clinical Pharmacy

ACPE (non-voting capacity)



Myth #4 ASHP accredited training is only done in community colleges.



Employer Based Training



Myth #5 There are not enough programs to meet the demand.

- On-line for didactic portion are developing**
- If there is enough lead time, with regulatory pull through they will develop.**



Only you can make this happen



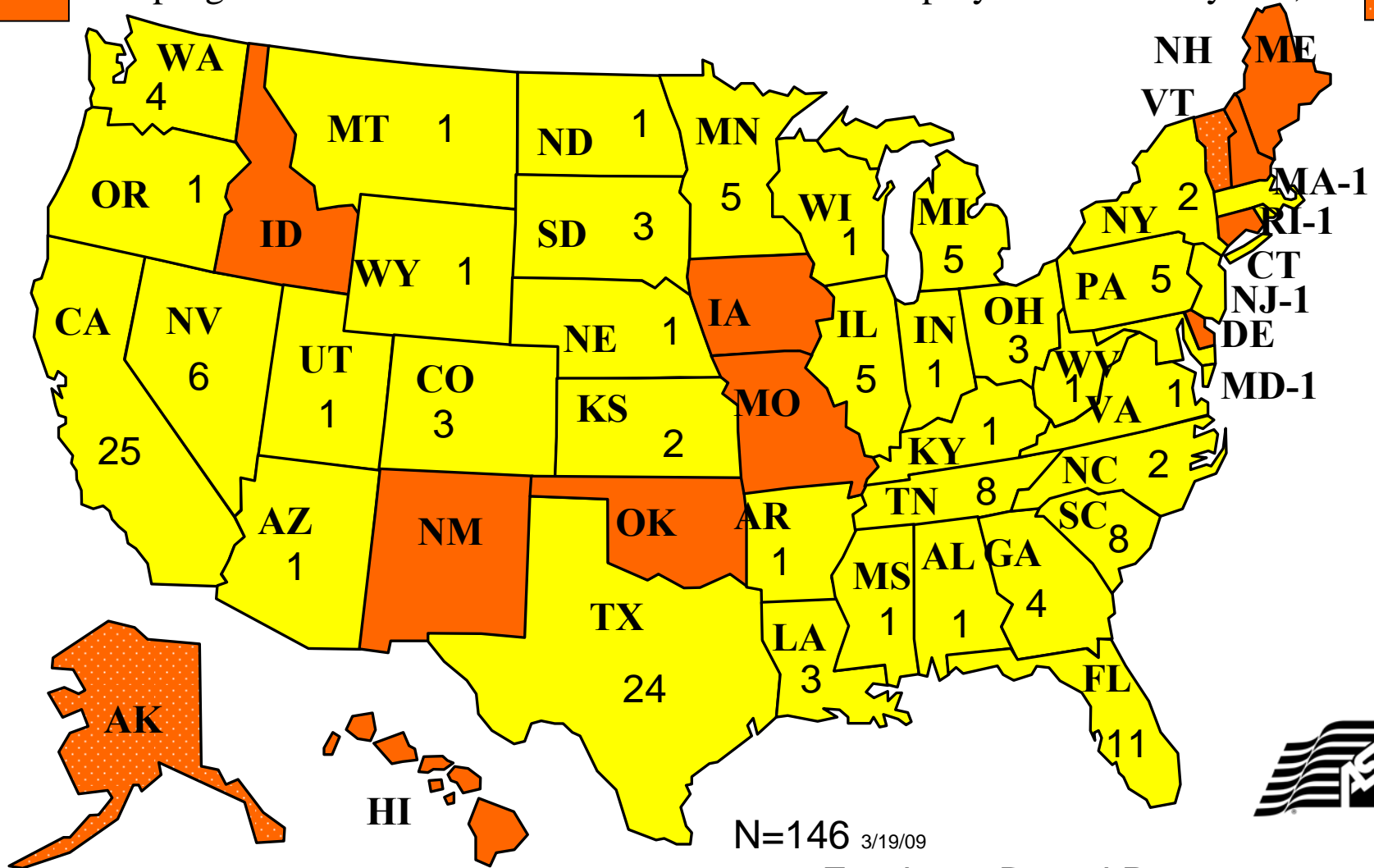
Pharmacy Technician Training Programs



in ASHP accreditation process



no programs in ASHP accreditation: if include "Employer Based" only AK, VT



N=146 3/19/09

10 = Employer Based Programs



What can Board of Pharmacy do?

- **Focus on what will truly help protect the public**
- **Realize the true value of well-educated/trained pharmacy technicians**
- **Decipher fact from fiction regarding accreditation**
- **Save your resources - Rely on reputable, national specialized, accreditor to approve training programs**
- **Adopt regulatory language that requires national, “specialized/ programmatic” accreditation of technician training program that could be transferable from state to state**
- **Use a phased in approach to implement**



What can you do personally?

- **Read the 35 goal/competencies**
 - ❖ Realize core competencies are needed regardless of uniqueness of setting
- **Ask unaccredited training programs why they are not accredited**
- **Support the local accredited technician training programs**
 - ❖ Hire their technicians, only after they complete their full program
 - ❖ Offer experiential rotations
 - ❖ Participate on an advisory board
- **Add prefer completion of an ASHP accredited technician training program in job descriptions**



Protect the Public



Ensure pharmacy technicians complete a specialized, professional, programmatic accredited program

Remember ASHP is the only Accreditation that meets these Criteria for pharmacy technician training programs

